

Date: 04th October 2023

To,

### Deputy General Manager

Securities and exchange board of India Marker Intermediaries Regulation and Supervision Department

Sub: Disclosure of complaints by Register and Share Transfer Agents (RTAs)

Scores ID: RTI00115

Dear Sir/ Ma'am,

With Reference to the captioned subject and pursuant to the section 11(1) of the securities and Exchange board of India Act, 1992 And circular SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/670 Date November 26, 2021 and Rules and Regulations made thereunder and guidelines/ circulars issued by SEBI form time to time, We hereby enclosed the **Annexure B** for the date of complaints against Register and share Transfer Agents (RTAs) For the period of September 2023.

Thanking You,

Yours Faithfully

Nehal Rupawala

Director

DIN: 01801719

Place: Surat

Encl: As below

1. Annexure B



#### Annexure - B

# Data of Complaints Against Register and share transfer agents (RTAs):-

### Data For the month ending 30.09.2023:

| SN | Received<br>From              | Carried<br>Forward<br>from<br>Previous<br>Month | Received<br>During<br>the<br>month | Total<br>Pending<br># | Resolved* | Pending at the end of the month         |                                            | Average<br>Resolution<br>time^ (in<br>Days) |
|----|-------------------------------|-------------------------------------------------|------------------------------------|-----------------------|-----------|-----------------------------------------|--------------------------------------------|---------------------------------------------|
|    |                               |                                                 |                                    |                       |           | Pending<br>For less<br>than 3<br>Months | Pending<br>for<br>more<br>Than 3<br>months |                                             |
| 1  | 2                             | 3                                               | 4                                  | 5                     | 6         | 7                                       |                                            | 8                                           |
| 1  | Directly from investors       | NIL                                             | NIL                                | NIL                   | NA        | N                                       | IL                                         | NA                                          |
| 2  | SEBI<br>(SCORES)              | NIL                                             | NIL                                | NIL                   | NA        | NIL                                     |                                            | NA                                          |
| 3  | Stock Exchanges (if Relevant) | NIL                                             | NIL                                | NIL                   | NA        | NIL                                     |                                            | NA                                          |
| 4  | Other<br>Sources (If<br>Any)  | NIL                                             | NIL                                | NIL                   | NA        | NIL                                     |                                            | NA                                          |
| 5  | Grand<br>Total                | NIL                                             | NIL                                | NIL                   | NA        | NI                                      | L                                          | NA                                          |

# Month - Wise Data for the Current Financial Year\* - 2023-24.

| SN    | Month           | Carried<br>from<br>month | Forward<br>Previous | Received | Resolved | Pending |
|-------|-----------------|--------------------------|---------------------|----------|----------|---------|
| 1     | 2               | 3                        |                     | 4        | 5        | 6       |
| 1     | April, 2023     | NIL                      |                     | NIL      | NIL      | NIL     |
| 2     | May, 2023       | NIL                      |                     | NIL      | NIL      | NIL     |
| 3     | June, 2023      | NIL                      |                     | NIL      | NIL      | NIL     |
| 4     | July, 2023      | NIL                      |                     | NIL      | NIL      | NIL     |
| 5     | August, 2023    | N                        | IL                  | NIL      | NIL      | NIL     |
| 6     | September, 2023 | ISORS N                  | IL                  | NIL      | NIL      | NIL     |
| 1 0 2 | Grand Total     | N                        | IL                  | NIL      | NIL      | NIL     |

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